

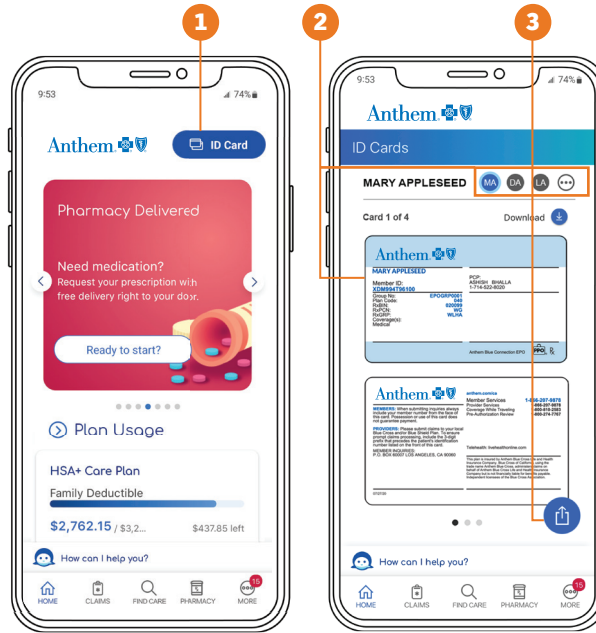
How to access your Anthem digital ID cards

Your most up-to-date Anthem ID card is available digitally on the Sydney Health mobile app and [anthem.com](https://www.anthem.com). Follow the simple steps below to access ID cards for yourself and any dependents on your plan.

On Sydney Health:

- Select **ID Card** in the top right corner of the homepage.
- Your ID card will appear. If you have dependents enrolled in your plan, you will see an option to view their card(s) in the top right corner.
- Choose whether you want to print, email, fax, or download your ID card(s).

Note: When you download your card, you can securely access it 24/7, online or offline.

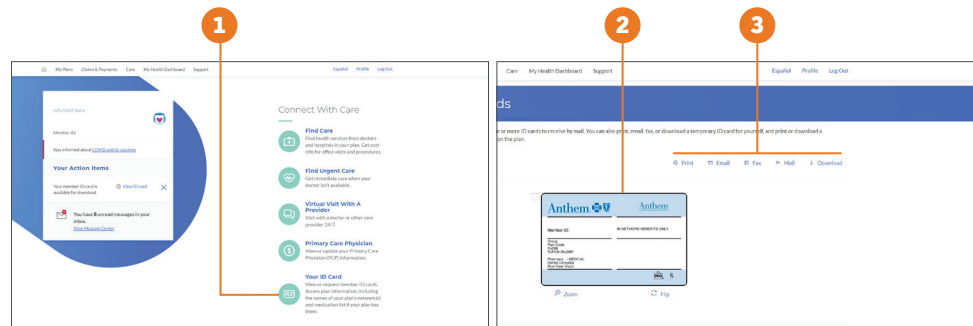


Download Sydney Health from the App Store® or Google Play™.



On anthem.com:

- Select **Your ID Card** on the homepage once you log in.
- ID cards for you and any dependents enrolled in your plan will appear.
- Choose whether you want to print, email, fax, mail, or download your ID card(s).



If you have questions about your medical benefits, go to Live Chat

Use the Sydney Health app or log in to [anthem.com](https://www.anthem.com) to connect with an Anthem representative in real-time with Live Chat. They can provide details on your healthcare benefits and answer questions about your coverage.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2020-2022

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

