

VACATION HOME RENTAL PERMIT APPLICATION GUIDEBOOK

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Application Requirements

Before completing an application for a Vacation Home Rental permit, visit our Resources page <u>HERE</u> to read the most current version of the Douglas County Code section 20.622 for all provisions related to Vacation Home Rentals in the County. It is the permit holder's responsibility to understand all provisions.

- 1. Online Application Form: Apply through our online permitting platform Accela. Please reference the Accela instruction guides to assist with website links and screenshots for navigating the online application process. The guides address many common issues users may encounter on the site.
- 2. Required Application Documents:
 - a. Government issued identification for all property owners
 - b. Evidence that the owner lives on the property while renting (required for tier 1 applications only)
 - c. Owner Affidavit Form
 - d. Letter of Authorization Form (if using a property manager)
 - i. A local licensed property manager is required for all Tier 2 units with a nighttime occupancy of 10 and for all Tier 3 units, unless the property is managed by the homeowner who resides within one hour of the VHR during the rental period
 - ii. The property manager must be licensed in the State of Nevada
 - e. VHR Exam Certificate for all owners, emergency contact, and property manager (if applicable).
 - i. Click **HERE** to review study material
 - ii. Click HERE to take the exam
 - iii. New certificates will be required for changes to emergency contact or property manager
 - f. Tahoe Douglas Fire District Inspection Report
 - Schedule your inspection directly through Tahoe Douglas Fire <u>HERE</u> or by calling (775) 588-3591. APPOINTMENTS MAY TAKE UP TO 60 DAYS TO BOOK DEPENDING ON FIRE DISTRICT AVAILABILITY.
 - ii. Click <u>HERE</u> for a copy of the Fire Inspection Checklist to ensure passing on your first inspection
 - iii. Fees are paid to Tahoe Douglas Fire and an additional fee is required for your yearly re-inspection at time of renewal
 - g. Proof of Insurance
 - i. The insurance coverage must be at least five hundred thousand dollars (\$500,000) in general liability insurance for Tier 1 and Tier 2 VHRs and one million dollars (\$1,000,000) in general liability insurance for Tier 3 VHRs
 - ii. The insurance policy must cover anyone injured due to the property owner's negligence
 - iii. The insurance policy must clearly cover and insure vacation home rental or short term rental activities at the VHR, either within the policy itself or through an appropriate rider or addendum
 - iv. The insurance policy must include Douglas County as an additional interest
 - v. Umbrella policies may not be used to achieve the coverage required
 - h. Trust or LLC document (if applicable) showing members and "closely held" (same household) status for LLCs

- i. Parking Diagram and Photos
 - i. Provide dimensions of the parking area or identify the 9 foot x 20 foot parking stalls in garages, driveways, or other parking areas
 - ii. Provide photos of the parking area
 - iii. Parking spaces must be located either on man-made coverings, improvements, or structures that prevent normal precipitation from directly reaching the surface of the underlying land, such as decks, patios, asphalt surfaces, concrete surfaces, and stone surfaces; or on compacted surface areas that have been approved for parking by TRPA.
 - iv. Parking areas with drive-through driveways require a minimum 10-foot wide, unobstructed lane for emergency access vehicles. All other driveways require a minimum 6-foot wide unobstructed lane for emergency ingress and egress.
- j. Floor Plan/ Home Diagram and Interior Photos
 - i. Provide floor layout for each level or story showing all bedrooms and interior spaces
 - ii. Provide photos of all bedrooms and interior spaces
- k. Receipt of service from waste management company for regular trash removal
- I. Photo of Installed Bear Box or Bear Proof Trash Storage Solution
- 3. Additional Required Application Documents for Tier 3 Permits:
 - a. Site plan or aerial plot plan showing unit is located sufficiently far away from all other residential buildings so as to not create a nuisance. Sufficiently far depends on the facts specific to the location including surrounding building density, the space between adjacent homes, terrain, the existence of sound barriers such as berms, foliage and rocks, as well as other factors the Advisory Board deems appropriate given the circumstances unique to each location.
 - b. Parking diagram showing the number of permitted parking spaces will accommodate more than 10 persons. At a minimum, there must be one available parking space for every four occupants.
 - c. Proof there are adequate public facilities such as the existence of bear proof trash bins, water, sewer and other safety measures
 - d. Proof the unit is deemed safe and accessible by the Tahoe-Douglas Fire Protection District to handle the proposed number of occupants
 - e. Proof the owner has purchased and installed noise monitoring devices
 - f. Hearing by the VHR Advisory Board for approval

DOUGLAS COUNTY GREAT PEOPLE A GREAT PLACES

VHR Owner Affidavit

I do hereby declare, affirm, and agree to the below for the property located at the following	9
address:	

- 1. I am the Owner or the managing director/partner of an LLC, corporation, partnership or other legal entity, or the authorized signatory of a trust, and I am legally authorized to fill out an application or bind my legal entity and that all information provided in conjunction with my VHR application and this Affidavit is true and correct and not misleading in any way.
- 2. I am aware that only one VHR permit will be issued unless I am otherwise exempt from this requirement under Chapter 20.622 of the Douglas County Code ("Code"). I further acknowledge or confirm that all VHR Properties located in Douglas County that I own or control have been disclosed to Douglas County.
- 3. The property is not deed restricted, located in an area governed by a home owner's association ("HOA"), or subject to covenants, conditions and restrictions ("CC&Rs") that prohibit or limit the existence of VHRs. The owner has ultimate responsibility for knowing the HOA and CC&R restrictions regarding VHRs. Permits shall not be issued in these areas if known to Douglas County. Owners are required to notify the HOA of their intent to rent a home as a VHR. Douglas County may require owners to provide documents in support of the statement as a precondition to approval of the permit.
- 4. By signing this application, the owner(s) attests that they, their agent(s), and their local contact person have read Douglas County's VHR Ordinance located at Chapter 20.622 of the Douglas County Code and agree to comply with Chapter 20.622 and all other applicable laws, ordinances and regulations applicable to the VHR program.
- 5. Failure of the Applicant, agent or occupant of the VHR unit to comply with the provisions of Chapter 20.622 of the Douglas County Code may expose all parties to criminal prosecution and civil suits, fines and fees.
- 6. Applicant understands that advertising or operating a VHR without a valid permit (including an expired permit) may result in a fine up to \$20,000. If a permit is not renewed prior to the expiration date the permit is null and void.
- 7. It is the obligation of the Owner to ensure the permit is renewed in a timely manner and Douglas County is not obligated to provide any notice of the permit's expiration. A VHR permit is valid for one calendar year after it is issued. Owners may seek to renew their VHR permits on an annual basis. All VHR renewal applications must be submitted, and all renewal fees must be paid, prior to the expiration of the current VHR permit. There is no grace period. Any owner who fails to timely file a renewal application or pay renewal fees must immediately cease operation of the VHR at the expiration of the current VHR permit.

- 8. Owner acknowledges that either the owner, agent, or local contact person has or will post at the vacation home rental the notice required in Section 20.622.040(C)(11).
- 9. Owner shall notify Douglas County if any substantial changes are made to the VHR.
- 10. Owner shall notify Douglas County if any contact information or that of property manager or local contact changes.
- 11. Restrict the use of this VHR unit to not more than permitted daytime occupancy limit at any given time while the home is being utilized as a vacation home rental pursuant to Section 20.622.030(G) of the Douglas County Code. I further agree to ensure the permitted nighttime occupancy limit shall not be exceeded during quiet hours. I understand that failing to adhere to the terms of this Agreement and Chapter 20.622 of the Douglas County Code may result in enforcement action and the suspension or termination of my permit.
- 12. Owner, its employees and agents agrees to save, indemnify, and hold harmless Douglas County Nevada, its officers, employees, and agents against all liabilities, judgements, costs and expenses which may accrue against them in consequence of the granting of this permit, inspections or use of any on-site or off-site improvements placed by virtue hereof, and will in all things strictly comply with all applicable rules, ordinances and laws related to the permitting and operation of a vacation home rental.
- 13. Owner agrees that proper and legal removal of refuse/trash is their responsibility. Owner is required to contract with a waste management company for regular trash removal and have adequate trash removal service per any applicable Health District, waste management, Homeowner's Association or General Improvement District rules. Trash storage must be sufficient for the maximum number of occupants as determined by the County. A bear proof box or reasonable bear proof trash storage and refuse removal solution is required, as determined by the County.

By signing this form, I agree to comply with the above requirements as well as all Douglas County Code Chapter 20.622 provisions applicable to my VHR.

Owner of Record (authorized manager, member of LLC, LLP or Corp, or a Trustee):

Signature	Date		
Local Contact Person:			
Signature	Date		
Local Licensed Property Manager (if applicable):			
Signature	Date		
	Signature anager (if applicable):		

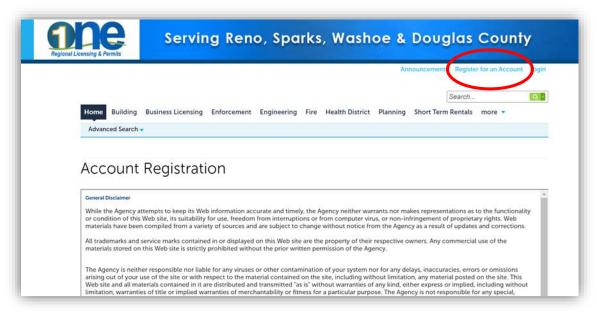


VHR LETTER OF AUTHORIZATION

rental permit. By signing this application form, the	is/are the applicant(s) ("applicant") for a vacation home applicant is confirming the following:
submitted in support of this application is permit issued based on false or misleadir 3. Before signing this application, the application rental ordinance (DCC 20.622) and by signature read the code and agrees to comply	t of this application is true and correct. If any information false and misleading, the application may be denied or any information may be suspended or revoked. ant has read Douglas County's Lake Tahoe vacation home gning this application form, the applicant acknowledges they
Owners of Record: (include additional sheets if n	ecessary)
Printed Name	Signature/Date
Printed Name	Signature/Date
Vacation Home Rental Address	Permit Number
AGENCY AUTHORIZATION	
	is/are the agent(s) ("agent") for a vacation home
rental permit which is being considered under thi confirming the following:	s application. By signing this application form, the agent is
Douglas County's Lake Tahoe vacation h 3. The agent's or the occupant's failure to concentrate ordinance may expose the agent of actions seeking enforcement of the ordinal provisions of the Lake Tahoe vacation hos criminal penalties, administrative discipling property, or private civil actions seeking etc. 4. Before signing this application, the agent ordinance (DCC 20.622) and by signing the code and agrees to comply with the terms.	operty is responsible for compliance with the provisions of ome rental ordinance (DCC 20.622). Omply with the provisions of the Lake Tahoe vacation home or the occupant or both to criminal penalties or private civil ance. The agent's or the occupant's failure to comply with the of the ordinance may expose the property owner to e of the owner's permit to operate a vacation home rental enforcement of the ordinance. has read Douglas County's Lake Tahoe vacation home rental his application form, the agent acknowledges they have read
Agents: (include additional sheets if necessary)	
Printed Name	Signature/Date

ACCELA USER ACCOUNT REGISTRATION INSTRUCTION GUIDE

- Open web browser and navigate to: https://aca-prod.accela.com/ONE/Account/RegisterDisclaimer.aspx
- Read Account Registration disclaimer, and click on "Register for Account" at top right of screen.



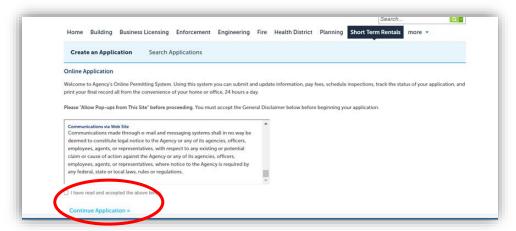
- Enter your login information details, then click the box acknowledging terms and conditions, and click "Continue."
- Enter your contact details, then click "Submit."
- You will receive an account creation confirmation page, and from here you can go to the top right of the screen to login with the credentials you just created.

ACCELA VHR APPLICATION INSTRUCTION GUIDE

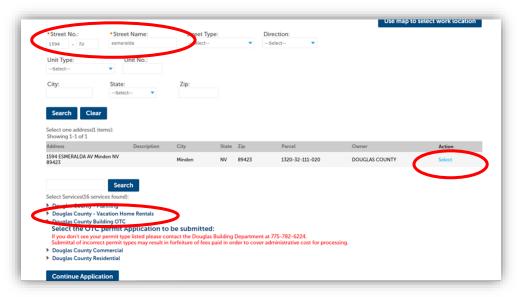
- Open web browser and navigate to: https://aca-prod.accela.com/ONE/Default.aspx .
- Login with the username and password created during the registration process.
- Once you login, you will want to click on the "Short Term Rentals" tab.



• Check the box acknowledging the terms, then click "Continue Application."

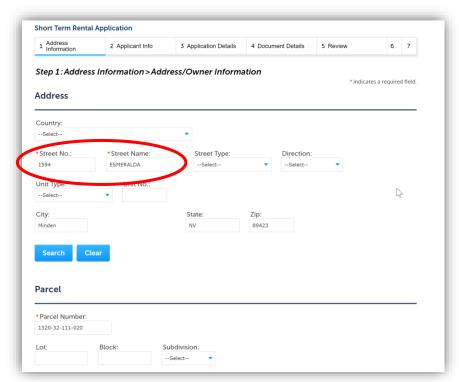


- On the next screen, search for your VHR address.
 ONLY enter the street number (in FROM field) and street name (no street, road, etc). If you have a unit number, you may also enter that.
- An address(es) will then pop up below, select the correct line. If only one address shows, you will not need to click "select."
- Available services will then pop up below. Select "Douglas County Vacation Home Rentals," then check the box for "Douglas County – VHR Application," and click "Continue Application."

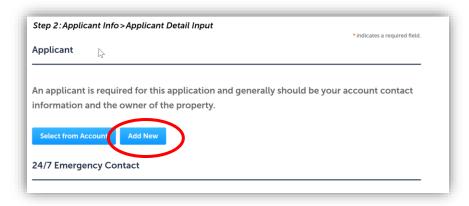


STEP 1: ADDRESS INFORMATION > INSTRUCTION INFORMATION - Read through the applicability information and requirements. Select "Continue Application."

• STEP 1: ADDRESS INFORMATION > ADDRESS/ OWNER INFORMATION – Your address information, parcel, and owner will have auto populated from the previous step. Select "Continue Application."

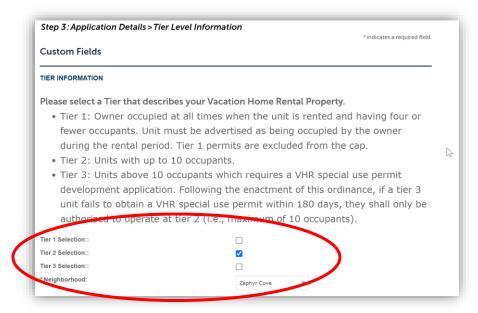


 STEP 2: APPLICANT INFORMATION > APPLICANT DETAIL INPUT - Enter the contact information for the applicant and 24/7 emergency contacts by adding new contact and entering the information fields.

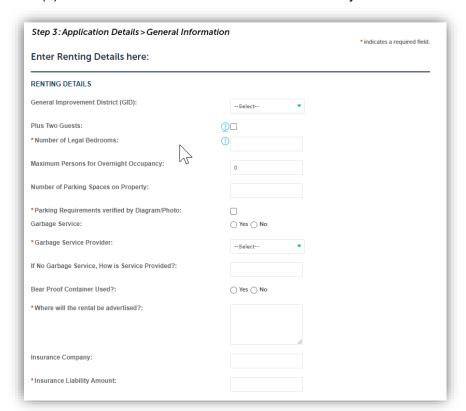


• Select "Continue Application."

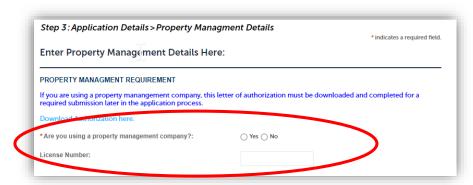
STEP 3: APPLICATION DETAILS > TIER LEVEL INFORMATION - Read through the tier
description information, and select which tier you are applying for along with the neighborhood.
If you do not know your neighborhood, you can check the VHR GIS site by going HERE and
inputting your address at the bottom left.



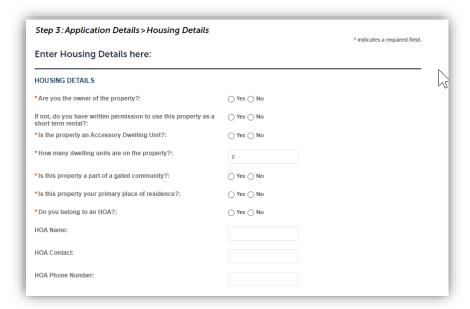
- Select "Continue Application"
- STEP 3: APPLICATION DETAILS > GENERAL INFORMATION Complete the renting details
 information. Fields marked with an asterisk (*) are required. You may click on a blue question
 mark (?) for more information on that field if necessary. Then select "Continue Application."



STEP 3: APPLICATION DETAILS > PROPERTY MANAGEMENT DETAILS - Select yes or no
if you are using a property management company. If yes, you must enter their Nevada license
number.

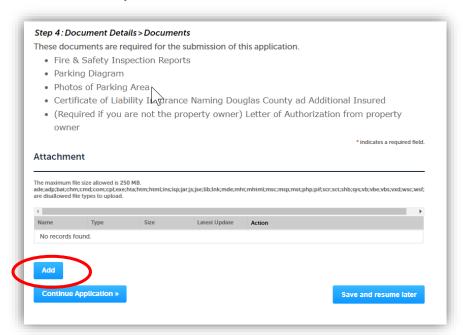


- Select "Continue Application"
- STEP 3: APPLICATION DETAILS > HOUSING DETAILS Complete all housing details information. Fields marked with an asterisk (*) are required.

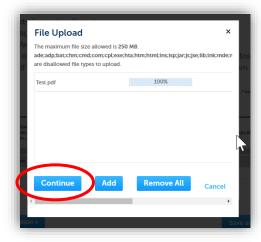


- If you belong to an HOA, you will be required to complete the HOA fields.
- Select "Continue Application."

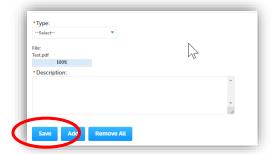
STEP 4: DOCUMENT DETAILS > DOCUMENTS – Upload all required documents (as separate
attachments) for your application. Please refer to the list of required documents and the
document type. If you have not already taken the VHR Exam, please go HERE to complete your
exam and receive your certificate.



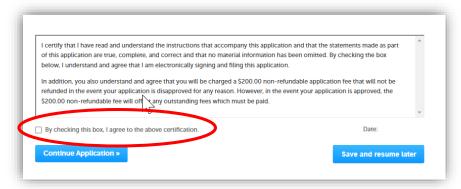
Add all required documents as separate attachments, then select "Continue."



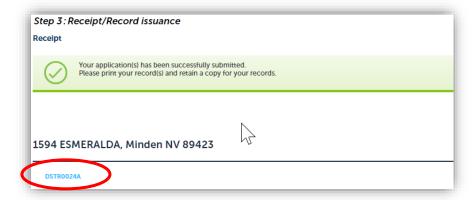
Select the type of document for each attachment, and enter a brief description. Select "Save."
 Once all documents are uploaded and categorized, select "Continue Application."



• STEP 5: REVIEW – Review all entered application information and documents. Read through the Certification and check the box to agree.



- Select "Continue Application."
- STEP 3: RECEIPT/RECORD ISSUANCE You will receive confirmation that your application has been submitted. Please keep a copy of this for your records, and note the application number.



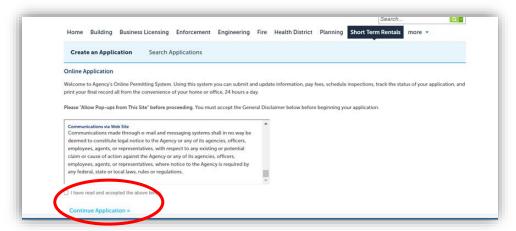
Once your application is received by the Douglas County team, we will begin the review
process. If any additional items are needed, we will contact you. After approval, you will be
contacted with information about invoiced fees due. After payment, your permit will be issued
and sent via Accela.

ACCELA VHR WAITLIST APPLICATION INSTRUCTION GUIDE

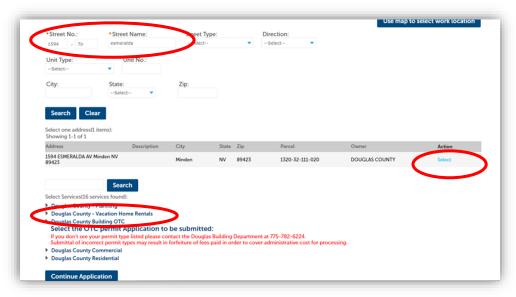
- Open web browser and navigate to: https://aca-prod.accela.com/ONE/Default.aspx.
- Login with the username and password created during the registration process.
- Once you login, you will want to click on the "Short Term Rentals" tab.



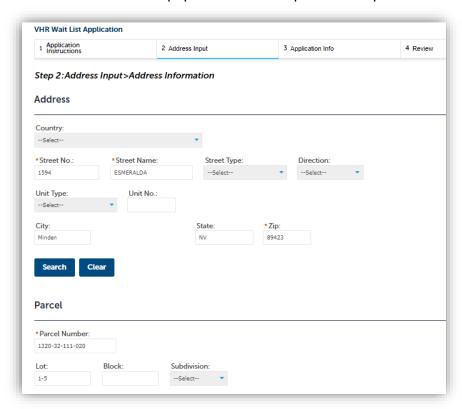
• Check the box acknowledging the terms, then click "Continue Application."



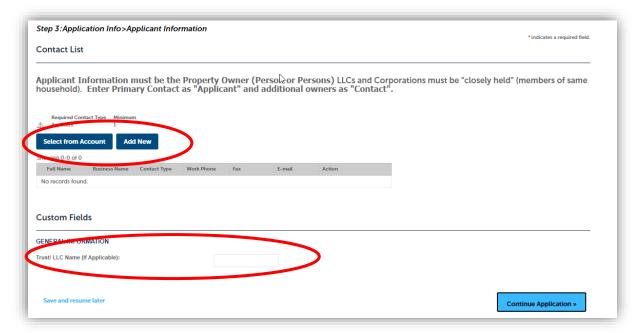
- On the next screen, search for your VHR address. **ONLY** enter the street number (in FROM field) and street name (no street, road, etc). If you have a unit number, you may also enter that.
- An address(es) will then pop up below, select the correct line. If only one address shows, you will not need to click "select."
- Application types will pop up below. Select "Douglas County Vacation Home Rentals," then
 check the box for "Douglas County VHR Waitlist Application," and click "Continue Application."



- STEP 1: APPLICATION INSTRUCTIONS Read through the applicability information and requirements. Select "Continue Application."
- STEP 2: ADDRESS INPUT > ADDRESS INFORMATION Your address information, parcel, and owner will have auto populated from the previous step. Select "Continue Application."

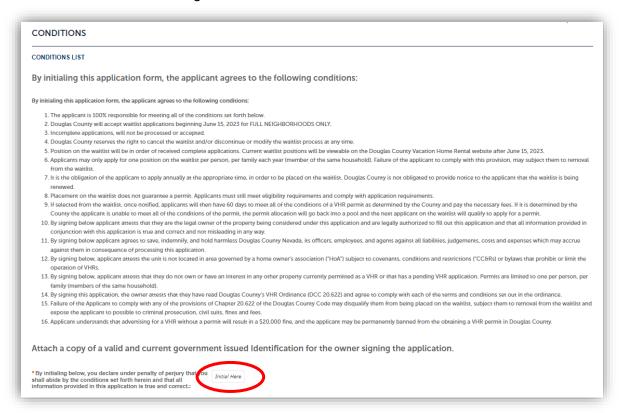


 STEP 3: APPLICATION INFO > APPLICANT INFORMATION - Enter the contact information for the applicant by adding new contact and entering the information fields. If property is owned by a Trust or LLC, enter the name in the text box.

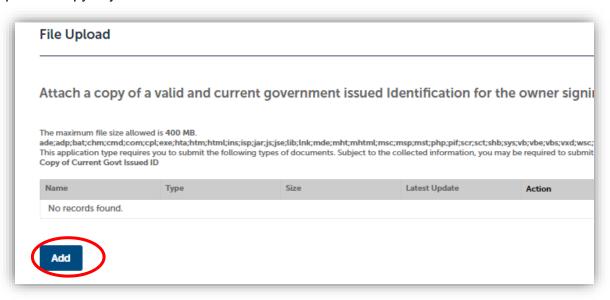


Select "Continue Application."

• STEP 3: APPLICATION INFO > STATEMENT OF CONDITIONS – Read through the conditions list and initial the text box to agree.



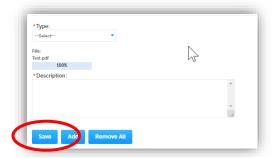
Upload a copy of your Government issued identification



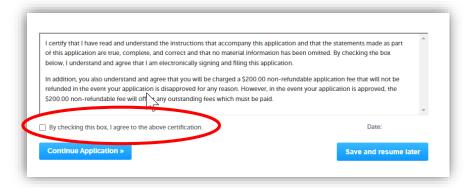
 Add identification documents for all legal owners as separate attachments, then select "Continue."



• Select the type of document for each attachment, and enter a brief description. Select "Save." Once all documents are uploaded and categorized, select "Continue Application."

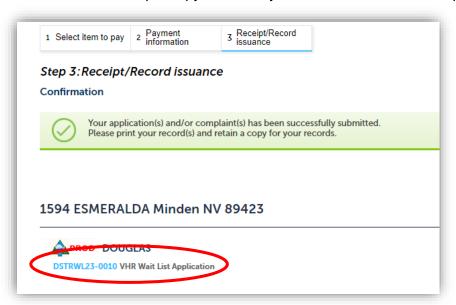


• STEP 4: REVIEW – Review all entered application information and documents. Read through the Certification and check the box to agree.



• Select "Continue Application."

• RECEIPT/RECORD ISSUANCE – You will receive confirmation that your application has been submitted. Please keep a copy of this for your records, and note the application number.



Once your application is received by the Douglas County team, we review the entered
information and eligibility. If any additional items are needed, we will contact you. After
eligibility is confirmed, you will be contacted with information about invoiced fees due. After
payment is confirmed, your position on the waitlist will be secured.